After-sales Service

Call center

Equipment renewa

Maintenance planning

Kokubu Electric's after-sales service can support your facility's operation with all the care it deserves.

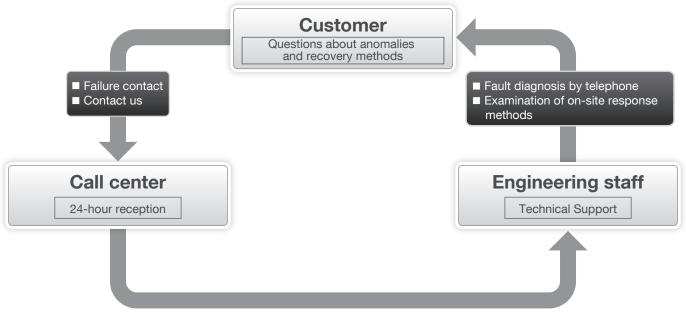






≥24 hours a day, 365 days a year: A call center for peace of mind

Our call center will onboard the fault that has occurred, and a specialized engineer will listen to the details and respond to the problem.

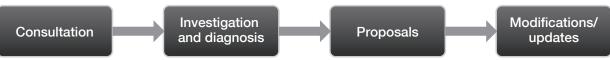


Note: Individual contract is required to use the call center.

Consultation for Equipment Renewal and Modification

We can also investigate, diagnose, and modify products other than our own.

Please consult with us about any renewal of equipment or facilities involving products other than what we have provided. We will make the most-appropriate proposal after investigation and diagnosis.



► Maintenance Plan — We support a diverse range of operations, from mid- to long-term inspection and repair plans to renewal proposals.

At the time of equipment delivery, we can propose content and costs, etc., in conjunction with periodic inspections and recommended equipment renewal timing.

We accept regular inspections alone.

